

## Transforms the management of information

### PoIP® Platform

#### Company loan file processing in a banking institution

The Bank wanted to offer its customers a faster and more efficient service and so was seeking a technological solution that would cut loan file processing time.

Through the implementation of the PoIP® platform, now each loan application file generated by the network of branches is digitized and sent via multi-purpose devices to the processing center.

Once in the processing center, the files received are processed according to ATRIL's activity flow: OCR (Optical Recognition of Characters), cataloguing, recording, approval, etc. The information thus generated is then sent to the legal department where the transaction is closed.



#### The following results have been obtained:

- **Reduction** of the processing time by 65%: from **15 to 4 days**.
- Dedication of the staff to other **tasks of greater value** to the bank, such as selling.
- Considerable increase in customer **satisfaction**, as loan applications are handled faster.
- **Optimization** of internal processes through the introduction of digital images where before there were physical documents.
- **Access** to the images from any part of the bank's network.
- **Lower consumable costs**, thanks to the multi-purpose devices installed, which combine several functionalities in one device (scanner, fax, photocopier).
- Storage and management of the images with the **utmost security**.
- **Transaction identification** from the moment the loan is originated.